# PROMOTION OF ACCESS TO INFORMATION MANUAL (PAIA MANUAL)

ON ACCESS TO INFORMATION HELD BY DRDGOLD LIMITED Compiled in terms of section 51 of the Promotion of Access to Information Act, 2 of 2000



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#### 1. INTRODUCTION

- 1.1 The Promotion of Access to Information Act, 2000, PAIA gives effect to section 32 of the Constitution, which provides that everyone has the right to access information held by the State, as well as information held by another person (or private body) when such privately held information is required to exercise a right or to protect a right.
- 1.2 PAIA, provides that a person requesting information must be given access to any record of a private body, if that record is required for the exercise or the protection of a right. However, such request must comply with the procedural requirements laid down by the Act.
- 1.3 The aim of the Manual is to assist potential requesters in requesting access to information (documents or records) from DRDGOLD and its South African registered subsidiary companies as contemplated under the Act.
- 1.4 The Manual may be amended from time to time and as soon as any amendments have been effected, the latest version of the Manual will be published and distributed in accordance with the Act.
- 1.5 A requester is invited to contact the Information Officer should he or she require any assistance in respect of the use or content of this Manual.
- 1.6 The following words or expressions will bear the following meanings in this Manual:
  - "the Act" means the Promotion of Access to Information Act No.
     2 of 2000, together with any regulations published thereunder;
  - "DRDGOLD" means DRDGOLD Limited, registration number
     1895/000926/06, a mid-tier, unhedged gold producer with mining

operations in South Africa;

- "Information Officer" means the head of the body or any other person to whom the responsibility of designated information officer has been delegated by the head of the body as described in this Manual;
- "Manual" means this Manual, together with all annexures thereto as amended and made available at the offices of DRDGOLD from time to time;
- "SAHRC" means the South African Human Rights Commission.

#### 2. SCOPE OF MANUAL

- 2.1 This manual has been prepared in respect of DRDGOLD and the following South African registered operational subsidiary companies (hereinafter collectively referred to as DRDGOLD, unless otherwise stated):-
  - 2.2.1 Crown Gold Recoveries Proprietary Limited Registration number 1988/005115/07
  - 2.2.2 Ergo Mining Operations Proprietary Limited Registration number 2005/033662/07
  - 2.2.3 Ergo Mining Proprietary Limited Registration number 2007/004886/07
  - 2.2.4 ERPM Proprietary Limited Registration number 1893/00773/06
  - 2.2.5 Far West Gold Recoveries Proprietary Limited Registration number 2017/449061/07

#### 3. COMPANY OVERVIEW

- 3.1 DRDGOLD is a mid-tier, unhedged gold producer with surface retreatment operations in South Africa.
- The assets of DRDGOLD are held through a 100% (one hundred percent) interest in ERGO Mining Proprietary Limited ("ERGO") and a a 100% (one hundred percent) interest in Far West Gold Recoveries Proprietary Limited ("FWGR").

## PART 1 – Information required in terms of section 51(1)(a) of the Act

DRDGOLD Limited with registration number: 1895/00926/06 is a South African gold producer and a world leader in the recovery of the metal from the retreatment of surface tailings. DRDGOLD has a network of assets that is unrivalled in South Africa and, with its consolidated businesses operating as a single entity, is focused on optimising these assets in order to increase gold production.

DRDGOLD's primary listing is on the JSE Limited and it has American Depository Receipts (ADRs) listed on the New York Stock Exchange (NYSE), with its head office in Johannesburg, South Africa. As a listed company, DRDGOLD is not only required to ensure compliance with the applicable provisions of the Companies Act and other relevant statutes, but has to also comply with the JSE and NYSE Listings Requirements for such time as it remains listed.

The Company Secretary has been duly appointed as the Deputy Information Officer by the Chief Executive Officer, to act as the person to whom requests for access to information must be made in terms of the Act.

ATTENTION: Company Secretary (Deputy Information Officer)

Postal address: P.O. Box 390

Maraisburg

Gauteng

1700

Physical address: Constantia Office Park,

Cnr 14th Avenue and Hendrik Potgieter Rd,

Cycad House,

Building 17,

Ground Floor,

Weltevreden Park,

1709

Telephone: (011) 470 2600

E-mail address: elise.beukes@drdgold.com

Website: <u>www.drdgold.com</u>

# PART 2 – Information required under section 51(1)(b) of the Act

The PAIA guide is available in all official South African languages at no cost, and any person may request a copy of the guide. A copy of the guide may be obtained by contacting the South African Human Rights Commission at:

# **The South African Human Rights Commission**

**PAIA Unit** 

The Research and Documentation Department

Private Bag X2700

Houghton

2041

Telephone: +27 11 877 3600

Website: www.sahrc.org.za

or

## The Information Regulator

33 Hoofd Street

Forum III, 3rd Floor Braampark

P.O. Box 31533

Braamfontein, Johannesburg, 2017

Telephone: +27 10 023 5207

Website: https://www.justice.gov.za/inforeg/index.html

# PART 3 – Copy of notice, if any, required under section 51(1)(c) of the Act

No notice has been published in terms of section 52. However, certain public information is freely available at DRDGOLD'S offices..

# PART 4 - Information required under section 51(1)(d) of the Act

Records are kept in accordance with such other legislation as is applicable to DRDGOLD, which includes but is not limited to, the following legislation:

Companies Act 71 of 2008
Securities Services Act 36 of 2004
National Nuclear Regulator Act 47 of 1999
Income Tax Act 58 of 1962
Labour Relations Act 66 of 1995
National Water Act 36 of 1992
Companies Act 61 of 1973
Unemployment Insurance Act 63 of 2001
National Environmental Management Air Quality Act 39 of 2004
Mineral and Petroleum Resources Development Act 28 of 2002
National Environmental Management Waste Act 59 of 2008
Stock Exchanges Control Act 01 of 1985
Nuclear Energy Act 46 of 1999
Trust Property Control Act 57 of 1988
Value Added Tax Act 89 of 1991
Interception and Monitoring Prohibition Act 127 of 1992

Occupational Health and Safety Act 85 of 1993
Compensation for Occupational Injuries and Diseases Act 130 of 1993
Mine Health and Safety Act 29 of 1996
Labour Relations Act 66 of 1995
Tax on Retirement Funds Act 38 of 1996
Basic Conditions of Employment Act 75 of 1997
Employment Equity Act 55 of 1998
National Environmental Management Act 107 of 1998
Skills Development Act 97 of 1998
Local Government: Municipal Property Rates Act 6 of 2004
Prevention of Organised Crime Act 121 of 1998
Medical Schemes Act 131 of 1998
Skills Development Levies Act 9 of 1999
Financial Intelligence Centre Act 38 of 2001
Unemployment Insurance Contributions Act 4 of 2002
Electronic Communications and Transactions Act 25 of 2002
Broad-Based Black Economic Empowerment Act 53 of 2003
Employment Equity Act 55 of 199
National Minimum Wage Act 9 of 2018
Protection of Personal Information Act 4 of 2013
Promotion of Access to Information Act 2 of 2000
Promotion of Administrative Justice Act 3 of 2000
Promotion of Equality and Prevention of Unfair Discrimination Act 4 of 2000

	Disast	ter Management Act 57 of 2002		
insofaı	r as th	t in terms of the above legislation may, in certain instances (and e information contained therein is of a public nature) be available n without a person having to request access thereto in terms of the		
Other	PART 5 – Information required under section 51(1)(e) of the Act Other operational records as may be required for the day to day running of DRDGOLD. For instance:			
	Internal phone lists;			
	Addre	ss lists;		
	□ Company policies;			
	Directi	ves;		
	Minute	es of meetings and general housekeeping information.		
		that may be requested  Information		
Such i	Operational Information  Such information as relates to the operational, commercial and financial interests of DRDGOLD, including, but not limited to:			
		Commercial contracts (including, but not limited to contactor and supplier agreements and information)		
		Operational data base (consisting of details pertaining to each of the operations; commercial and financial information; information on contemplated, existing and past legal matters; information relating to agreements, proposals and intellectual and other property rights of the operations)		
		Company secretarial information		
		Employment equity report		
		Skills development report		
		Human resource information (including internal policies and procedures; DRDGOLD employee records; and personal		

information relating to past, present and prospective employees and directors)
Insurance policies
Rules and regulations relating to the pension fund and/ or provident fund
Information relating to DRDGOLD'S marketing, business plans, systems and procedures
Internal phone lists
Address lists
Requisitions, permits, licences, authorisations, approvals, applications, consents required for the day to day running of DRDGOLD
Records relating to information technology (hardware, software and data collection and storage)
Rules and regulations relating to the medical aid

## Communications

Correspondence between persons within and without DRDGOLD not covered by the records described in the Operations section above. By way of example, internal correspondence between employees and media releases.

### **Website**

DRDGOLD'S website address is www.drdgold.com and is accessible to anyone who has access to the Internet. The website contains various categories of information relating to the company, including recent gold market news; public interest information; information about the operations; editorials; literature; careers; directors' résumés; and contact details.

# **B:** The Request Procedures

It should be noted that any and all records, whether specifically listed herein or not, shall only be made available subject to the provisions of the Act.

## Form of request

☐ The requester must use the prescribed form (Annexure A) to make the request for access to a record. This must be made to the

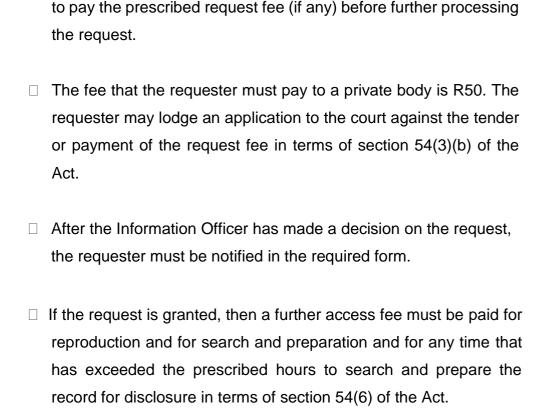
Deputy Information Officer. This request must be made to the address or electronic mail address of the Deputy Information Officer of DRDGOLD.

- □ The requester must provide sufficient detail on the request form to enable the Information Officer to identify the record and the requester. The requester should also indicate which form of access is required and specify a postal address or fax number in the Republic. The requester should also indicate if, in addition to a written reply, any other manner is to be used to inform the requester and state the necessary particulars to be so informed in accordance with sections 53(2)(a) and (b) and (c) and (e) of the Act.
- ☐ The requester must identify the right that is sought to be exercised or protected and provide an explanation of why the requested record is required for the exercise or protection of that right in terms of section 53(2)(d) of the Act.
- ☐ If a request is made on behalf of another person, the requester must submit proof of the capacity in which the requester is making the request to the satisfaction of the head of the private body as detailed in section 53(2)(f) of the Act.

#### Fees

A requester who seeks access to a record containing personal information about that requester is not required to pay the request fee. Every other requester, who is not a personal requester, must pay the required request fee:

□ Section 54(1) of the Act provides that the Information Officer must by notice require the requester (other than a personal requester)



# Grounds to refuse Access

All requests that meet the requirements detailed above will be processed in line with the time limits as set out in PAIA. Requests may be refused based on the following grounds, as set out in PAIA

- Mandatory protection of privacy of a third party who is a natural person;
- Mandatory protection of commercial information of a third party;
- Mandatory protection of certain confidential information of a third party;
- Mandatory protection of records privileged from production in legal proceedings;
- Commercial information of DRDGOLD; or
- Mandatory protection of research information of a third party and of DRDGOLD.

Requestors will be informed within 30 (thirty) days of a decision on whether the

request for access has been granted or refused.

This 30 (thirty) day period may be extended for a further 30 (thirty) day period if more time is required to gather the requested information. The requestor will however be notified if the initial 30 (thirty) day notice period will be extended for a further 30 (thirty) days.

Requests for information that are clearly frivolous or vexatious, of which involve an unreasonable diversion of resources shall by refused;

All requests for information will be assessed on their own merits and in accordance with the applicable legal principles and legislation.

## Additional Grounds

The Promotion of Access to Information Act provides several grounds on which a request for access to information must be refused. These grounds mainly concern instances where the privacy and interests of other individuals are protected, where such records are already otherwise publicly available, where public interests are not served, the mandatory protection of commercial information of a third party, and the mandatory protection of certain confidential information of a third party.

#### PART 6 – Other information as may be prescribed under section 51(1)(f)

The Minister of Justice and Constitutional Development has to date not made any regulations in this regard.

#### PART 7 – Availability of Manual under section 51(3)

- This Manual is available for inspection by the general public upon request, during office hours and free of charge, at the offices of DRDGOLD. Copies of the Manual may be made, subject to the prescribed fees.
- □ Copies may also be requested from the South African Human Rights Commission and the Government Gazette.
- ☐ The Manual is also posted on DRDGOLD'S website referred to above.

# PART 8 – Prescribed forms and fee structure in respect of private bodies

The forms and fee structure prescribed under the Act are available from the Government Gazette, or at the website of the Department of Justice and Constitutional Development (www.doj.gov.za), under the "Regulations" section as well as the SAHRC website (www.sahrc.org.za).

#### "APPENDIX A"

Full Names & Surname:

Identification Number:

#### REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY

(Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000))

# [Regulation 10]

# 1. PARTICULARS OF PERSON REQUESTING ACCESS TO INFORMATION

l elephone Number:	<del></del>
Fax Number:	
E-Mail Address:	
Postal Address:	
	Code:
2. PARTICULARS OF F	PERSON ON WHOSE BEHALF THE REQUEST IS MADE
Only complete this section	on if a request for information is made on behalf of another person.
Full Names & Surname:	
Identification / Company	Number:

# 3. PARTICULARS OF REQUESTED INFORMATION

Provide full particulars of the information to which access is requested. If the provided space is not sufficient, please continue or				
separate page and attach it to this form. Any additional pages submitted must be initialled and signed.				

# 4. FORMAT IN WHICH INFORMATION IS REQUESTED

Indicate the format in which the information requested is required. Please note that the request for access in the specified format may be refused under certai circumstances.

# 5. RIGHT TO BE EXERCISED OR PROTECTED

Indicate what right is to be exercised and/or protected and why the information is required to protect and/or to exercise this right.

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6.	<u>FEES</u>
	(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
	(b) You will be notified of the amount required to be paid as the request fee.
	(c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
	(d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

# 7. NOTICE OF APPROVAL / REJECTION OF REQUEST

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You will be notified via e	e-mail and/or post whe	ether your request ha	as been approved or de	enied. If you wish to	be informed in
another manner, please s	specify the manner and	d provide the necess	ary details:		
Signed at:	on this	dav of	20		
Signature of person subn	nitting the request.				
On whose behalf request	t is made.				